Formal Risk Summary

(Oxford --> Community Services --> Environmental Development)

As at: Mar-2015

			Risk			Date Raised	Owner	Gross		Current		Residual		Comments		Controls			
Ref	Title	Risk description	Opp/ threat	Cause	Consequence			I	P	I	P	I	P		Control description	Due date	Status	Progress	Action Owner
Environmental Development																			
CRR-010	Carbon Management/Climate Change	Opportunity to develop Low Carbon City status and to share best practices outside organisation	O	Inadequate enagement/ pursuasion of key partners/ stakeholders; poor internal Council performance giving rise to a loss of credibility. Inadequate civic leadership	Missed opportunity to drive change and hold the Council in exemplar status. Increased costs to council and key partners/ stakeholders	28-Feb-2011	Jo Colwell	4	4	3	3	2	3		Build vision of 'Low Carbon Economy'	31-Mar-2015	In Progress	50%	Tim Sadler
															Calculation of internal benefits to Low Carbon City	31-Mar-2015	In Progress	50%	Jo Colwell
															Share best practice with other organisations offering the service of	31-Mar-2015	In Progress	50%	Jo Colwell
SRR-001-ED	Service Failure	Opportunity to embed HMO licensing across the City and to regulate the private rented sector	O	Systems failure/ poor delivery of service; inadequate engagement; non-compliance with regulation/ legislation	Damage to Council reputation and potentially finances; risks to occupiers. neighbours	28-Feb-2011	Ian Wright	4	3	2	4	2	4	Enforcement levels remain high. Work required on identifying unlicensed HMOs.	Ensure that the HMO Business Plan is robust and up to date	31-Mar-2017	In Progress	50%	Ian Wright
SRR-004-ED	Compliance with environmental strategy action plan	Maintaining compliance with the ES Action Plan	T	Failure to corporately deliver agreed actions on time	Damage to council reputation and potential increased operational costs	28-Feb-2011	Jo Colwell	3	3	3	3	2	2		Programme in preparation to monitor planned and unplanned actions so as to ensure achievement by year end	31-Mar-2015	In Progress	75%	Jo Colwell
SRR-013-ED	Public Health Protection	Threats to public health eg., from food borne communicable disease	T	Uncontrolled spread of diseases; illness and possible deaths; damage to Council reputation.	Failure to adequately control/respond to outbreaks.	1-Apr-2012	Ian Wright	4	4	3	4	3	4	Staffing levels remained constant. Ebola threat diminishing.	Competent and experienced specialist staff; effective links with the CCDC; protocols for outbreak and control	31-Mar-2015	In Progress	50%	Ian Wright
SRR-014-ED	Night time economy	Threats to public safety, environmental quality and economic viability	T	Personal threats & injuries; damage to viability of business & community events; damage to Council reputation.	Failure to effectively regulate licensable activities and establishments.	1-Apr-2012	Richard J Adams	4	4	3	3	3	3		Defined work programmes including nighttime enforcement	31-Mar-2015	In Progress	50%	Julian Alison
SRR-017-ED	Contaminated Land Remediation	Potential budget pressure on the Council as a whole in future if we identify any Part 2A contaminated sites and we are found to be the 'appropriate person' liable to pay for the remediation .	T	Revocation of the Contaminated Land Remediation grant which was previously available from Government	Oxford City Council would need to fund or part fund investigation and remediation and communicate carefully. Financial consequence could range from 5K for an initial investigation to £ millions for full remediation	11-Jun-2014	Nathan Vear	4	2	3	3	3	3		CEB accept recommendation to adopt the Land Quality Strategy in September 2014. Objectives of the strategy include: using Part 2A as a last resort and to secure investigation and remediation through the planning process and voluntary action.	30-Sep-2014	In Progress		Nathan Vear
SRR-015-ED	Customer Service	Opportunity to meet customer expectations when handling service requests.	O	Increased complaints and use of limited resources to address failures.	Loss of public confidence due to failure at the public interface.	1-Apr-2012	Nathan Vear	4	3	3	3	3	3		Defined Customer First protocols and call handling frameworks	1-Mar-2015	Closed	100%	Helen Bishop

Current Risk Score

This is the risk score at the time that the risk is reviewed. When the risk is first identified it will be the same as the gross risk score. The current risk score is tracked to

ensure that progress is being made to manage the risk and reduce the Council's exposure.

Residual Risk Score

This is the risk score after mitigating actions have taken place. The residual risk score shows how effective your action plans are at managing the risk.

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